

City of Courtenay Recreation Programs and Services Needs Assessment

To help plan our programs and facilities, we would like to know how you use current recreation programs and facilities and if they respond to your needs.

1. Do you and/or your children (up to 12 years) use any of the following facilities, and how often do you use them? Check

Facility	Use				
	3 times or more a week	1-2 times a week	1-3 times a month	Less than 1 per month	Never Use
Lewis Centre					
Filberg Centre					
Lewis Park					
Other sports fields					
Millennium Park					
Courtenay Air Park Walkway					
Other parks or trails					
CV Aquatic Centre					
CV Sports Centre					
Comox Recreation Centre					
Private recreation, fitness facilities					

2. This range of facilities: Check one

- More than meet my needs
- Is good, but could be improved
- Is not adequate for my needs

3. Do you have any comments or suggestions on the scope or quality of recreation facilities?

4. What types of programs do you and/or your children (up to 12 years) currently use? Check all appropriate.

Use	Program
	I do not use recreation programs (Go to question 8)
	Organized Team Sports (Soccer, Floor Hockey, Baseball, Volleyball)
	Individual Sports (Judo, Karate, Gymnastics, Squash, Archery, Golf)
	Fitness/Health (Weight Room, Swimming, Self Defence, Exercise Class)
	Wellness (Massage, Reflexology, Yoga, Tai Chi)
	Arts/Crafts/Culture (Baking, Stained Glass, Fly Tying, Painting, Pottery)
	Music and Dance (Ballet, Dance, Singing, Instruments)
	Education/Training/Skills (Babysitting, Computers, Outdoor Survival, Nutrition)
	Indoor Recreation (Dances, Playing Cards, Birthday Parties)
	Outdoor Recreation (Mt. Washington, Hiking, Travel)
	Other?

5. The range of available programs: Check one

- More than meet my needs
- Is good, but could be improved
- Is not adequate for my needs

6. Overall, how would you rate the quality of the programs you use? Check one.

Poor Fair Good Excellent

7. Do you have any comments or suggestions on the scope or quality of recreation programs?

8. Are there facilities or programs that you do not currently use but would like to? Check as many as appropriate

Facility	Program Area
Lewis Centre	Organized Team Sports
Filberg Centre	Individual Sports
Lewis Park	Fitness/Health
Simms Millennium Park	Wellness
Courtenay Air Park Walkway	Arts/Crafts/Cultural
CV Aquatic Centre	Music and Dance
CV Sports Centre	Education/Training/Skills
Comox Recreation Centre	Indoor Recreation
Private recreation, fitness facilities	Outdoor Recreation
	Other?

9. What prevents you from using these facilities/programs? Check as many as appropriate

Facilities	Programs
Activity areas too crowded	Lack of time
Don't feel safe in facility	Time of day program is offered
Facilities not adequate	Poor health
Facilities poorly maintained	No transportation to program location
Lack of supervision	Lack of information
Insufficient equipment	Obligations at home
Other?	Cost of program
	Don't have equipment
	Don't have enough skills/training
	Friends aren't interested
	Poor staffing/instruction
	Inconvenient location
	Programs not interesting or relevant
	Work pressures

10. Do you have any comments on what prevents you from using facilities or programs?

What do you think we should be planning for in the future?

11. What gaps do you see in facilities or programs and service for the following groups?

Group	Facility/Program gap
Pre school (0-5)	
Children (6-12)	
Youth (13-19)	
Young adults (20-29)	
Adults (30 – 54)	
Older adults (55+)	
Individuals with Special Needs	
Overall (Everyone)	

12. Do you have any comments on or suggestions to address these gaps?

13. Courtenay Recreation Department is considering the following program and facility development options for the next 5 years. What priority would you place on each of these options? Check

Low	Medium	High	Program area
			Additional multi use space (e.g., rooms, gym)
			Additional “workout” space (e.g., weights, equipment)
			Additional programs for children
			Additional programs for youth (13 – 19 years)
			Additional programs for older adults (55+)
			More emphasis on general health and wellness
			Other?

14. Do you have any comments or suggestions about these priorities?

15. One of the key tools we use to let you know about our programs is the Recreation Reporter.

Do you currently have a copy of the Recreation Reporter? Check Yes No

16. Could you give us some feedback on this publication? Check
- It's great. Don't change a thing!
 - It's good but could be improved.
 - It needs to be improved a lot!
17. Do you have suggestions on improving the Recreation Reporter or on improving how we get information about our programs to you?
18. Do you use the City of Courtenay website to access information on programs ?
Check Yes No

Tell us a little about yourself

19. Gender? Check M F
20. How many people by age category are in your household? Add number in left column.
Which age category do you represent? Check column on right.

Number	Category	Check
	Pre school (0-5)	
	Children (6-12)	
	Youth (13-19)	
	Young adults (20-29)	
	Adults (30 – 54)	
	Older adults (55+)	

21. Where do you live? Check

	Courtenay
	Comox
	Cumberland
	Area A
	Area B
	Area C
	Other?

22. What is your level of education? Check

	Public school
	High School
	Technical Diploma
	Undergraduate Degree
	Other University

23. What do you do? Check

	Employed
	Self Employed
	In school
	Family Care
	Retired
	Employment Insurance, Income assistance
	Other?

Thank you for taking the time to fill out this survey. Your comments will help us do a better job of meeting the recreation needs of Courtenay residents.

Please drop off or mail this survey to one of the following locations:

Courtenay City Hall 830 Cliffe Avenue Courtenay, B.C. V9N 2J7	Lewis Centre 489 Old Island Highway Courtenay, B.C. V9N 3P5	Florence Filberg Centre 411 Anderton Avenue Courtenay, BC. V9N 6C6
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